

### STREAM VIA ZOOM

https://us02web.zoom.us/j/82878944071?pwd=OVRrUXdiS0YvYWNiejJ3V2llankrQT09

Board of Trustees	Attended
Name, Position Title, Year Board Term Expires	
Jennifer Livingston, President, 2018-2024	
Sarah Leinweber, Vice President, 2017-2026	
Jay Balachandran, Village Board Representative, 2022-2023	
Sandy Saltzstein, School District Representative, 2021-2024	
Erin Jelenchick, Member, 2020-2024	
Ellie Gettinger, Member, 2019-2025	
Claire Flannery, Member, 2020-2026	
Staff	
Nyama Reed, Library Director	

Time Estimate	Item	Action Desired	1st	2nd	Pass
	CALL TO ORDER				
6:30	1. Statement of Public Notice	n/a			
6:30-6:31	<ol> <li>Public Comment – limit to five minutes; the Board cannot discuss or act on any issue that is not duly noticed on the agenda.</li> </ol>	n/a			
	TOPICS REQUIRING DISCUSSION & APPROVAL				
6:31-6:35	3. Minutes of FEB 28, 2023 meeting	Motion			
6:35-6:45	4. Finance Report Through MAR 31, 2023	Motion			
	TOPICS REQUIRING DISCUSSION ONLY				
6:45-7:00	5. Informational Items	Discuss			
	ADJOURNMENT				

#### **IMPORTANT DATES – BOARD MEETINGS**

- May 1 & 15, Monday, 6:00 pm Village of WFB Board of Trustees, @Village Hall
- May 8, Monday, 6:00pm WFBPL Foundation Board of Directors, @Library
- May 17, Wednesday, 6:00 pm Friends of the Library Board of Directors, @Library
- May 23, Tuesday, 6:30 pm Library Board of Trustees, @Library
   May 5-7, Friends Book Sale, @Library Basement

#### CONFERENCES AND VACATIONS

- April 26-27, Nyama Reed @WI Association of Public Libraries Conference, Oshkosh, WI
- May 9-12, Nyama Reed @Vacation
- May 10-13, Theresa Hoge @Innovative Users Group Conference, Phoenix, AZ



Board of Trustees	Attended	
Name, Position Title, Year Board Term Expires		
Jennifer Livingston, President, 2018-2024	X	
Sarah Leinweber, Vice President, 2017-2023	X	
Jay Balachandran, Village Board Representative, 2022-2023	X	
Sandy Saltzstein, School District Representative, 2021-2023	Absent	
Claire Flannery, Member, 2020-2023	X	
Erin Jelenchick, Member, 2020-2024	Absent	
Ellie Gettinger, Member, 2019-2025	X	
Staff		
Nyama Reed, Library Director	X	
Theresa Hoge, Head of Circulation	X - Online	

	Item	Action Desired	1st	2nd	Pass
	CALL TO ORDER 6:31pm				
	1. Statement of Public Notice	n/a			
	2. Public Comment – limit to five minutes; the Board	n/a			
	cannot discuss or act on any issue that is not duly				
	noticed on the agenda.				
	TOPICS REQUIRING DISCUSSION & APPROVAL				
	3. WFBPL Foundation 2023 Goals with Foundation Board	Motion	n/a		
Discussed	current status of the Foundation. Approximately \$50,000 i	in fund at Gr	eater Milwauk	ee Foundatio	n and
	ank account. The market continues to be slow due to pan				
	to work towards \$2,500,000 goal. No motion needed.			,	
Ŭ	4. Minutes of JAN 24, 2023 meeting	Motion	Gettinger	Leinweber	Unanimo
	,		<b>J</b>		us
Motion to a	pprove minutes as presented.				
	5. Annual Report to Department of Public Instruction	Motion	Gettinger	Saltzstein	Unanimo
					us
Motion to a	pprove Annual Report to DPI as presented and for Presid	ent Livinasta	on or Vice Pre	sident Leinwe	eber to
	for submission.				
	6. Return to In-person/Hybrid Meetings	Motion	Gettinger	Balachand	Unanimo
				ran	us
Motion to r	eturn to in-person meetings with Zoom option for Board m	embers and	with public pa	articipation all	
online and					
	7. 2023 Fund 22 Collection Budget Supplement	Motion	Gettinger	Saltzstein	Unanimo
					us
Motion to a	pprove collection budget supplement of up to \$25,000 fro	m Fund 22.			
	8. Finance Report Through JAN 31, 2023	Motion	Balachand	Leinweber	Unanimo
			ran		us
Motion to a	pprove finance report as presented.	L		1	
	TOPICS REQUIRING DISCUSSION ONLY				
	9. Informational Items	Discuss			
Discussion	of department reports and statistics as presented in pack				
01300331011	ADJOURNMENT 7:30pm		Gettinger	Balachand	Unanimo
			Gettingel		
				ran	US

		END BALANCE		YTD BALANCE	AVAILABLE		
GL NUMBER	DESCRIPTION	12/31/2022	ORIGINAL	03/31/2023	BALANCE	% BDGT	NOTES
Taxes			YTD: 25%	V	On Target: 15-35%		
13-00000-41100	PROPERTY TAXES	716,744			901,360		
Taxes		716,744	901,360	-	901,360	0%	
Intergovernmental							
	Library MCFLS RB Payment	31,181	13,733	13,869	-136	101%	
Intergovernmental		31,181	13,733			101%	
Intergovernmenta	Set Revenue	747,925	915,093	13,869	901,224	10176	
	Set Revenue	141,925	915,095	13,009	901,224		
Fines, Fees, Pena	alties						
	LIBRARY FINES	22,400	23,000	6,282	16,718	27%	
	Library Replacement Cards	138	150			12%	
	LIBRARY DAMAGE RECOVERY	62	0		0		
Fines, Fees, Pena		22,600	ů.		16,850		
		,		,	, í		
Public Charges fo	r Services						
							Estimate \$4k due
	LIBRARY ROOM RENT	2,051	1,500				two WC
	LIBRARY COPY AND FAX FEES	3,325	2,500		1,417	43%	
	LIBRARY DVD RENTALS	352	0		0		
	MISCELLANEOUS REVENUE	2,401	0		0		
Public Charges fo	r Services	8,129	4,000	2,283	1,717	57%	
Miscellaneous Re	Nonuo						
	LIBRARY DONATIONS	2.1.10	2 000	275	4 705	14%	Ok
		3,140	2,000		1,725		UK
13-0000-48901		1,637	0		0		
Miscellaneous Re		4,777	2,000			<u>14%</u> 30%	Oreat
TOTAL REVENUE	Variable Revenue	35,506 783,431	29,150 944,243	8,857 22,726	20,293 921,517	30%	Great
TOTAL REVENUE		703,431	944,243	22,720	921,517	270	
		END BALANCE	2023	YTD BALANCE	AVAILABLE		
GL NUMBER	DESCRIPTION	12/31/2022	ORIGINAL	03/31/2023	BALANCE	% BDGT	NOTES
Dept 93000 - LIBF			YTD: 25%		On Target: 15-35%		NOTED
13-93000-50100		473,229		, v	443,067	23%	
13-93000-50150		35,844			34,091	22%	
	Health/Dental Insurance Premium	44,875			44,689	25%	
	Health Insurance Deductible (Direct Pay)	930			1,740		
	Retirement Contribution - ER portion	23,191	28,871		22,153	23%	
	Group Life Insurance Premium	1,075	1,272		959		
	Disability Insurance Premium	0	1,272		1,272	0%	
	- LIBRARY SALARIES	579,144	710,895				Ok

GL NUMBER	DESCRIPTION	END BALANCE 12/31/2022	2023 ORIGINAL	YTD BALANCE 03/31/2023	AVAILABLE BALANCE	% BDGT	NOTES
Dept 93200 - LIBR		12/31/2022	YTD: 25%	Above Target: 36%+		Under Target: 14-%	NOTED
	Training/Meetings/Travel	3,891	4,500	1,803	2,697	40%	Ok
	Membership Dues	568	1,000	854	146	85%	Ok
	Personnel Related Expenses	761	700	-	700	0%	U.K.
	Professional/consulting serv	7,500	0	-	0		
13-93200-50250	Utilities	44,536	43,000	9,119	33,881	21%	Estimate \$51k
13-93200-50251	Telephone/Internet	5,230		870	3,630	19%	
	Office Supplies	2,215	2,000	645	1,355	32%	Recode -\$395
	Printing/Publishing/Copies	0		265	235	53%	Bookmarks
	Postage	11	25	-	25	0%	
	Covid Supplies	303	500	50	450	10%	
	Building Maintenance (ex. Gardens)	12,685	10,000	1,605	8,395	16%	
13-93200-50760		194		52	148	26%	
Total Dept 93200	- LIBRARY ADM EXP	77,894	66,925	15,262	51,663	23%	
•							
Dept 93300 - LIBF	RARY EQUIPMENT						
	IT Support Contract Services	17,121	18,500	2,855	15,645	15%	
13-93300-50311	Copier Maintenance/Repair	2,651	3,200	542	2,658	17%	
13-93300-50312	Material Processing/Repairs	3,382	3,000	1,847	1,153	62%	Stocked up
13-93300-50350	Maintenance Service & Supplies (i.e. Cleaners)	32,063	34,050	5,800	28,250	17%	Only 2 months
13-93300-50351	Custodial Supplies	2,230	2,200	774	1,426	35%	Recode +\$395
13-93300-50400	MCFLS Supplies	1,071	1,000	199	801	20%	
Total Dept 93300	- LIBRARY EQUIPMENT	58,519	61,950	12,017	49,933	19%	OK
Dept 93400 - LIBI	R PROG/SERVICES						
							OK: Pay full year in
13-93400-50401	MCFLS Membership	20,915	23,223	21,423	1,800	92%	Q1
	Programs - Adult	473	500	213	287	43%	Ok
	Programs - Children	126		157	343	31%	Ok
	Programs - Young Adults	0	250	-	250	0%	
Total Dept 93400	- LIBR PROG/SERVICES	21,515	24,473	21,793	2,680	89%	Ok
	RARY COLLECTIONS						
	Library Collection Materials	70,560	80,000	25,202	54,798	32%	
13-93500-50413	Adult DVD's	457	0	169	-169		OK: Magazines and
	Fund 22	27,662	25,000	-	25,000		Databases paid for
	- LIBRARY COLLECTIONS	98,679		25,371	79,629	24%	whole year in Q1
TOTAL EXPEND	TURES	808,088	944,243	237,367	706,876	25%	
	Special Revenue Fund:						
TOTAL REVENU		783,431	944,243	22,726		2%	
TOTAL EXPEND		808,088	944,243	237,367	886,640	25%	
	JES & EXPENDITURES	-24,657					
BEG. FUND BAL		71,950					
END FUND BALA	ANCE	47,293					

GL NUMBER	DESCRIPTION	END BALANCE 12/31/2022	2023 ORIGINAL	YTD BALANCE 03/31/2023		
TOTAL REVENUE	ES	4,154	0	2,913		
93500 - LIBRARY	COLLECTIONS	27,662	25,000	-		
93900 - LIBRARY	EXPANSION PROJECT	32,500	0	-		
TOTAL EXPENDI	TURES	60,162	25,000	-		
NET OF REVENU	ES & EXPENDITURES	-56,009	-25,000	2,913		
BEG. FUND BALA	NCE	132,865	76,857			
END FUND BALA	NCE	76,857				
GL NUMBER	DESCRIPTION	END BALANCE 12/31/2022		YTD BALANCE 03/31/2023		
01-55500-50350-1	Maitenance Services (Contracts)	13,115		6,219		
01-55500-50360-1	Building Maintenance (Repairs)	40,286		5,922		

To: Whitefish Bay Public Library Board of Trustees From: Nyama Y. Reed, Library Director Date: April 25, 2023 Meeting Re: Department Reports, March and April



### Director (Reed)

- 1) Building Regular maintenance is occurring per schedule.
- 2) Friends
  - a) Friends approved their 2023 allocation to the Library, which was very generous.

CORE PROGRAMS & SERVICES	
Book Page & Book List	\$ 750
New Neighbor Mailing Program	\$ 500
Non-SRP Programs	\$ 500 \$ 1,500
SRP Prizes	\$ 750
SRP Programs	\$ 1,500
Adult Programs & Services	\$ 5,000
Museum Memberships	\$ 3,500
Photography Contest	\$ 3,300
Plants	\$ 400
Seed Library	\$ 400
Take & Tinker	\$ 2,500
All Ages Programs & Services	\$ 8,350
Non-SRP Programs	\$ 4,000 \$ 1,500
SRP Prizes	\$ 1,500
SRP Programs	\$ 3,000
Youth Programs & Services	\$ 8,500
TOTAL CORE PROGRAMS & SERVICES	\$ 21,850
SPECIAL PROGRAMS & SERVICES	
Teen Area Refresh	\$ 13,050
RFID and Self-Check	\$ 20,000
Top Priority Special Total	\$ 33,050
YS Non-Fiction Reorg Project	\$ 1,000
High Priority Special Total	\$ 1,000
	φ 1,000
Teen Area Refresh - Extras	\$ 2,000
Medium Priority Special Total	\$ 2,000
Hot Reads Collection	\$ 2,100
Low Priority Special Total	\$ 2,100
	÷ 2,000
TOTAL SPECIAL PROGRAMS & SERVICES	\$ 38,150
	\$ 60,000
	φ 00,000

b) Friends book sale event will take place the first weekend of May.

### 3) LDAC/MCFLS

- a) LDAC approved changing to \$10.01 as of 7/1/23 before blocking patrons from using their cards or from renewing their cards. The delayed start will give libraries time to adjust workflows, plus it will give 6 months before and after the change to enable later analysis of the impact of the change.
- b) The local library systems agreed to use their combined LSTA (Library Services & Technology Act) Professional Development funds to offer \$2,000 scholarships to each library to use to send staff to the Annual ALA Conference in Chicago in June. Director Reed applied for the funds and \$2,000 was approved.

### Adult Services (Lenski)

Edible Book Festival The Edible Book Festival took place Monday 4/17 with 14 entries. Lots of great entries



### Programming

WFB Talks: Irish Music with Ceol Cairde (March) and Owning Grief (April) WFB Neighbors: Ellie Gettinger and Mitch Nelles Friends Writing Contest Reception

#### Circulation Services (Hoge)

### Technology

We had about 2 weeks of smooth sailing with the new pick up locker unit and then at the end of the week of March 6<sup>th</sup> we started to see errors on empty lockers. If a locker has an error message, it is not available to use. By Monday, March  $13^{th}$  9 of the 17 lockers had errors and we were not able to clear them. I sent emails daily to our vendor, Smiota, and on Thursday March 16th they sent out a technician who took apart the locker and found that a wire had become disconnected. The locker is currently fully functional and we are optimistic that we won't have the errors we've had in the past. We have 17 lockers available, and we are consistently seeing between 10 - 15 lockers being utilized daily.

### **Cultural Connections Outreach Program**

On Wednesday, March 15<sup>th</sup>, the Whitefish Bay Public Library participated in a multi-cultural event at Nicolet High School. Over 93 individuals (parents, children, and students) rsvp'd for this evening of food and fun to promote community within the North Shore for families who are not native English speakers. Other organizations also attended such as the Russian School of Mequon, the Brown Deer Public Library, The Jewish Community Center, and the Schlitz Audobon.

At the WFBPL table we gave out pencils, stickers, free books (donated by The Friends of the WFBPL), and also helped families sign up for library cards using one of our laptops and a hotspot from MCFLS. Our Youth Services Reference Assistant Liza Glowacki translated our branded bookmark and our card application forms

into Spanish, while our Circulation Assistant Su Jou translated our bookmark into Chinese prior to the event. During the event, they assisted attendees with signing up for library cards. It was amazing to watch as they spoke with individuals in Spanish and Chinese. The attendees faces lit up when they were able to converse in their primary language. Katie Kiekhaefer and I were so proud of our wonderful multilingual staff!

### **MCFLS Circulation Services Committee**

The MCFLS Circ Services Committee met on March 16<sup>th</sup> at the Oak Creek Public Library to discuss patron database maintenance and Circulation workflows that affect all locations. We are getting more and more members back in person which makes such a difference.

Of note, I will be presenting a request at the LDAC meeting on May 4th to approve a universal hold pick up permissions guideline. The Circulation Committee agreed to the following wording:

MCFLS member libraries will honor holds permissions noted in patron records at all libraries, unless there are specific library limitations noted. MCFLS member libraries agree to allow patrons listed in the permissions field to check out held items on the account of the patron who placed the holds.

### Sierra Periodicals (Magazines & Newspaper) Training

Renee Gent, our Circulation Assistant responsible for managing the cataloging of our periodicals collection, and I attended a 2 hour virtual training by Innovative, our Sierra vendor, covering data and system set up to get the most out of the Sierra Periodicals module. We will be attending another 2 hour training session on Monday May 1<sup>st</sup> which will cover workflow supporting the receiving of magazines and other periodicals into Sierra and how that data is presented to patrons via Countycat.

### Staffing

Two of our high school shelvers are graduating and going on to college at the end of the summer. Two shelver job openings were posted April 3<sup>rd</sup> – April 14<sup>th</sup>. Five applications were received and three interviews have been scheduled. I hope to make offers by end of April and begin training in mid-May.

#### Youth Services (Kiekhaefer)

#### Programming

- Our spring session of storytime started March 20<sup>th</sup>.
- Our first bilingual storytime was Saturday, April 22<sup>nd</sup>. Liza tan the storytime, and we'll be holding them every Saturday that she works. Our weekly storytimes will continue as English-only.
- To support the Period Supply Drive (partnership with MCFLS, Marcus Cinema, and United Way), we are hosting a DIY Period Pack program, where 4th-8th graders can decorate a canvas bag to hold period supplies.

#### Outreach

 I attended Richards Elementary School's "High Interest Day", which is like Career Day. I met with three groups of 1st graders, and I talked with them about what I do at the library as Head of Youth Services. As part of the presentation, they voted on what Dewey should wear for this year's summer reading program. (A tropical shirt and sunglasses!)

#### **Collection Development**

• In April, we purchased approximately 40 Wonderbooks to start our newest collection. This is replacing the book/CD kits which were outdated and no longer as popular. We'll continue to add to our Wonderbooks, and there are also other products that are similar that we will add.

### Teen Area Refresh, funded by Friends



White all the way up to the tall ceiling in the alcove. Dark blue posts painted white. In addition to the alcove, the teal color will be on the walls along the YA collection.

> Whitefish Bay Public Library 5420 N. Marlborough Drive, Whitefish Bay, WI 53217 (414) 964-4380; www.wfblibrary.org

TOTAL CI	RCULATION	I STATISTICS	S : PHYSIC	AL + DIGI	TAL CIRCU	JLATION								
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2019	26,157	25,032	27,691	25,447	25,072	29,976	31,686	29,097	24,573	26,165	23,270	23,040	317,206	78,880
2020	25,549	25,190	14,532	6,060	7,863	15,552	20,299	20,078	22,432	23,366	21,281	17,571	219,773	65,271
2021	17,605	19,988	25,455	23,669	22,465	25,495	27,170	26,371	22,763	22,113	22,032	20,686	275,812	63,048
2022	23,790	22,170	24,425	23,865	22,903	25,558	25,625	26,370	21,209	22,194	22,669	20,682	281,460	70,385
2023	25,220	23,698	26,785											75,703
2019-23	-4%	-5%	-3%											-4%
2022-23	6%	7%	10%	-100%	-100%	-100%	-100%	-100%	-100%	-100%	-100%	-100%	-100%	8%
PHYSICAL		TION												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2019	23,788	23,055	25,216	23,087	22,782	27,654	29,165	26,579	22,115	23,659	20,829	20,641	288,570	72,059
2020	22,841	22,555	10,790	821	2,666	11,263	15,775	15,793	18,798	19,688	17,423	13,706	172,119	56,186
2021	13,265	16,102	21,547	19,831	18,945	21,991	23,506	22,639	19,451	18,938	18,775	17,129	232,119	50,914
2022	19,910	18,547	20,451	20,110	18,997	21,695	21,937	22,513	17,664	18,418	19,114	17,078	236,434	58,908
2023	21,136	19,896	22,525											63,557
2019-23	-11%	-14%	-11%											-12%
2022-23	6%	7%	10%											8%
DIGITAL C	CIRCULATIO		Libby	Hoopla	RBDigital	Kanopy								
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2019	2,369	1,977	2,475	2,360	2,290	2,322	2,521	2,518	2,458	2,506	2,441	2,399	28,636	6,821
2020	2,708	2,635	3,742	5,239	5,197	4,289	4,524	4,285	3,634	3,678	3,858	3,865	47,654	9,085
2021	4,340	3,886	3,908	3,838	3,520	3,504	3,664	3,732	3,312	3,175	3,257	3,557	43,693	12,134
2022	3,880	3,623	3,974	3,755	3,906	3,863	3,688	3,857	3,545	3,776	3,555	3,604	45,026	11,477
2023	4,084	3,802	4,260											12,146
2019-23	72%	92%	72%											78%
2022-23	5%	5%	7%											6%
DIGITAL C		ON AS % OF 1		1	-									
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2019	10.0%	8.6%	9.8%	10.2%	10.1%	8.4%	8.6%	9.5%	11.1%	10.6%	11.7%	11.6%	9.9%	9.5%
2020	11.9%	11.7%	34.7%	638.1%	194.9%	38.1%	28.7%	27.1%	19.3%	18.7%	22.1%	28.2%	27.7%	16.2%
2021	32.7%	24.1%	18.1%	19.4%	18.6%	15.9%	15.6%	16.5%	17.0%	16.8%	17.3%	20.8%	18.8%	23.8%
2022	19.5%	19.5%	19.4%	18.7%	20.6%	17.8%	16.8%	17.1%	20.1%	20.5%	18.6%		19.0%	19.5%
2023	19.3%	19.1%	18.9%											19.1%
LIBBY (Fo		rdrive. Print I		1	-									
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2019	1,666	1,371	1,665	1,592	1,660	1,684	1,914	1,862	1,797	1,757	1,688	1,791	20,447	4,702
2020	1,965	1,851	2,505	3,299	3,214	2,887	3,031	2,943	2437	2,423	2,569	2,604	31,728	6,321
2021	2,703	2,546	3,042	2,904	2,703	2,663	2,676	2,612	2,382	2,365	2,429	2,670	31,695	8,291
2022	3,000	2,734	3,033	2,858	2,991	2,970	2,890	2,996	2,740	2,814	2,741	2,719	34,486	8,767
2023	3,101	2,905	3,298											9,304
2019-23	86%	112%	98%											98%
2022-23	3%	6%	9%											6%

HOOPLA (	Print Books	, Audio Bool	ks, Music,	Movies)		Hoopla cut	from 6 to 4	checkouts	per perso	n per month	l .			
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2019	293	228	323	271	237	218	249	204	227	262	255	237	3,004	844
2020	277	251	484	755	705	419	403	339	342	275	416	316	4,982	1,012
2021	616	353	377	329	335	305	318	383	287	278	309	351	4,241	1,346
2022	347	350	347	302	339	315	319	350	305	349	350	352	4,025	1,044
2023	408	326	400											1,134
2019-23	39%	43%	24%											34%
2022-23	18%	-7%	15%											9%
DIGITAL M	IAGAZINES 2			checkout in	stead of a	utomatic ch	eckout = dr	op in circ.						
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Νον	Dec	Yearly Total	YTD Total
2019	410	378	487	497	393	420	358	452	434	487	498	371	5,185	1,275
2020	354	428	455	795	773	576	667	604	618	720	593	594	7,177	1,237
2021	616	609	181	280	218	252	263	237	235	211	219	261	3,582	1,406
2022	275	260	322	319	275	266	239	249	244	297	270	242	3,258	857
2023	289	293	334											916
2019-23	-30%	-22%	-31%											-28%
2022-23	5%	13%	4%											7%
KANOPY (	PLAYS)													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2020	112	105	298	390	505	407	423	399	237	260	280	351	3,767	515
2021	405	378	308	325	264	284	407	500	408	321	300	275	4,175	1,091
2022	258	279	272	276	301	312	240	262	256	316	194	291	3,257	809
2023	286	278	228											792
2022-23	11%	0%	-16%											-2%
KANOPY (	Unique User	rs)												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2020	21	30	97	106	125	133	139	132	126	113	102	74	1,198	148
2021	68	67	59	52	53	59	69	72	68	57	55	66	745	194
2022	62	60	60	49	57	59	62	58	57	56	51	61	692	182
2023	66	50	53											
		59	53											178
2022-23	6%	-2%	-12%											178 2%
	6%	-2%	-12%	all MCFLS	residents.	Was corre	cted in Nov							
<mark>In 2020, Ka</mark>	6% anopy accide	-2% ntally allowed	-12% access to				cted in Nov							178 -2%
<mark>In 2020, Ka</mark>	6% anopy accide CK CIRCUL	-2% ntally allowed ATION STAT	-12% access to ISTICS FC		ISH BAY I	IBRARY			Sep	Oct	Nov	Dec	Yearly Total	-2%
<mark>In 2020, Ka</mark> SELF-CHE	6% anopy accide CK CIRCUL Jan	-2% ntally allowed ATION STAT Feb	-12% access to ISTICS FC Mar	OR WHITEF Apr	ISH BAY I May	_IBRARY Jun	Jul	Aug	<b>Sep</b>	Oct 8.748	<b>Nov</b> 7.408	<b>Dec</b> 7.416	Yearly Total	-2% YTD Total
In 2020, Ka SELF-CHE 2019	6% anopy accide CK CIRCUL Jan 8,068	-2% ntally allowed ATION STAT Feb 7,486	-12% access to ISTICS FC Mar 8,738		ISH BAY I	<b>-IBRARY</b> Jun 11,167	<b>Jul</b> 11,922	<b>Aug</b> 10,658	8,224	8,748	7,408	7,416	106,090	-2% YTD Total 24,292
In 2020, Ka SELF-CHE 2019 2020	6% anopy accide CK CIRCUL Jan 8,068 7,929	-2% ntally allowed ATION STAT Feb 7,486 8,220	-12% access to ISTICS FC Mar 8,738 3,883	DR WHITEF Apr 8,490 1	<b>ISH BAY I</b> May 7,765 1	<b>Jun</b> 11,167 1,596	Jul 11,922 3,587	Aug 10,658 4,104	8,224 5,486	8,748 5,760	7,408 4,450	7,416 710	106,090 45,727	-2% YTD Total 24,292 20,032
In 2020, Ka SELF-CHE 2019 2020 2021	6% anopy accide CK CIRCUL Jan 8,068 7,929 40	-2% ntally allowed ATION STAT Feb 7,486 8,220 3,175	-12% access to ISTICS FC Mar 8,738 3,883 7,030	DR WHITEF Apr 8,490 1 7,005	<b>ISH BAY I</b> May 7,765 1 7,181	<b>JUN</b> 11,167 1,596 8,464	Jul 11,922 3,587 9,851	Aug 10,658 4,104 8,974	8,224 5,486 7,913	8,748 5,760 7,533	7,408 4,450 7,498	7,416 710 6,037	106,090 45,727 80,701	-2% YTD Total 24,292 20,032 10,245
In 2020, Ka SELF-CHE 2019 2020 2021 2022	6% anopy accide CK CIRCUL Jan 8,068 7,929 40 7,333	-2% ntally allowed ATION STAT Feb 7,486 8,220 3,175 7,137	-12% access to ISTICS FC Mar 8,738 3,883 7,030 8,534	DR WHITEF Apr 8,490 1	<b>ISH BAY I</b> May 7,765 1	<b>Jun</b> 11,167 1,596	Jul 11,922 3,587	Aug 10,658 4,104	8,224 5,486	8,748 5,760	7,408 4,450	7,416 710	106,090 45,727	-2% YTD Total 24,292 20,032 10,245 23,004
In 2020, Ka SELF-CHE 2019 2020 2021 2022 2023	6% anopy accide CK CIRCUL Jan 8,068 7,929 40 7,333 8,504	-2% ntally allowed ATION STAT Feb 7,486 8,220 3,175 7,137 6,562	-12% access to ISTICS FC Mar 8,738 3,883 7,030 8,534 8,869	DR WHITEF Apr 8,490 1 7,005	<b>ISH BAY I</b> May 7,765 1 7,181	<b>JUN</b> 11,167 1,596 8,464	Jul 11,922 3,587 9,851	Aug 10,658 4,104 8,974	8,224 5,486 7,913	8,748 5,760 7,533	7,408 4,450 7,498	7,416 710 6,037	106,090 45,727 80,701	-2% YTD Total 24,292 20,032 10,245 23,004 23,935
In 2020, Ka SELF-CHE 2019 2020 2021 2022 2023 2019-23	6% anopy accide CK CIRCUL Jan 8,068 7,929 40 7,333 8,504 5%	-2% ntally allowed ATION STAT Feb 7,486 8,220 3,175 7,137 6,562 -12%	-12% access to ISTICS FC Mar 8,738 3,883 7,030 8,534 8,869 1%	DR WHITEF Apr 8,490 1 7,005	<b>ISH BAY I</b> May 7,765 1 7,181	<b>JUN</b> 11,167 1,596 8,464	Jul 11,922 3,587 9,851	Aug 10,658 4,104 8,974	8,224 5,486 7,913	8,748 5,760 7,533	7,408 4,450 7,498	7,416 710 6,037	106,090 45,727 80,701	-2% YTD Total 24,292 20,032 10,245 23,004 23,935 -1%
In 2020, Ka SELF-CHE 2019 2020 2021 2022 2023 2019-23 2022-23	6% anopy accide CK CIRCUL Jan 8,068 7,929 40 7,333 8,504 5% 16%	-2% ntally allowed ATION STAT Feb 7,486 8,220 3,175 7,137 6,562 -12% -8%	-12% access to ISTICS FC Mar 8,738 3,883 7,030 8,534 8,869 1% 4%	DR WHITEF Apr 8,490 1 7,005 8,421	<b>ISH BAY I</b> May 7,765 1 7,181	<b>JUN</b> 11,167 1,596 8,464	Jul 11,922 3,587 9,851	Aug 10,658 4,104 8,974	8,224 5,486 7,913	8,748 5,760 7,533	7,408 4,450 7,498	7,416 710 6,037	106,090 45,727 80,701	-2% YTD Total 24,292
In 2020, Ka SELF-CHE 2019 2020 2021 2022 2023 2019-23 2022-23	6% anopy accide CK CIRCUL Jan 8,068 7,929 40 7,333 8,504 5% 16% CK AS % OF	-2% ntally allowed ATION STAT Feb 7,486 8,220 3,175 7,137 6,562 -12% -8% F TRADITION	-12% access to ISTICS FC Mar 8,738 3,883 7,030 8,534 8,869 1% 4% IAL CIRCU	DR WHITEF Apr 8,490 1 7,005 8,421 JLATION	ISH BAY I May 7,765 1 7,181 8,146	-IBRARY Jun 11,167 1,596 8,464 9,692	Jul 11,922 3,587 9,851 10,133	Aug 10,658 4,104 8,974 10,466	8,224 5,486 7,913 8,352	8,748 5,760 7,533 7,886	7,408 4,450 7,498 7,996	7,416 710 6,037 6,766	106,090 45,727 80,701 100,862	-2% YTD Total 24,292 20,032 10,245 23,004 23,935 -1% 4%
In 2020, Ka SELF-CHE 2019 2020 2021 2022 2023 2019-23 2022-23 SELF-CHE	6% anopy accide CK CIRCUL Jan 8,068 7,929 40 7,333 8,504 5% 16% CK AS % OF Jan	-2% ntally allowed ATION STAT Feb 7,486 8,220 3,175 7,137 6,562 -12% -8% FRADITION Feb	-12% access to ISTICS FC Mar 8,738 3,883 7,030 8,534 8,869 1% 4% IAL CIRCU Mar	DR WHITEF Apr 8,490 1 7,005 8,421 JLATION Apr	BAY I           May           7,765           1           7,181           8,146           May           May	-IBRARY Jun 11,167 1,596 8,464 9,692 	Jul 11,922 3,587 9,851 10,133 	Aug 10,658 4,104 8,974 10,466 Aug	8,224 5,486 7,913 8,352 Sep	8,748 5,760 7,533 7,886 Oct	7,408 4,450 7,498 7,996 Nov	7,416 710 6,037 6,766 <b>Dec</b>	106,090 45,727 80,701 100,862 Yearly Total	-2% YTD Total 24,292 20,032 10,245 23,004 23,935 -1% 4% YTD Total
n 2020, Ka SELF-CHE 2019 2020 2021 2022 2023 2019-23 2022-23 SELF-CHE 2019	6% anopy accide CK CIRCUL Jan 8,068 7,929 40 7,333 8,504 5% 16% CK AS % OF Jan 34%	-2% ntally allowed ATION STAT Feb 7,486 8,220 3,175 7,137 6,562 -12% -8% FTRADITION Feb 32%	-12% access to ISTICS FC Mar 8,738 3,883 7,030 8,534 8,869 1% 4% IAL CIRCU Mar 35%	DR WHITEF Apr 8,490 1 7,005 8,421 JLATION Apr 37%	ISH BAY I           May           7,765           1           7,181           8,146           May           May           34%	LIBRARY Jun 11,167 1,596 8,464 9,692 9,692 Jun 40%	Jul 11,922 3,587 9,851 10,133 	Aug 10,658 4,104 8,974 10,466 	8,224 5,486 7,913 8,352 <b>Sep</b> 37%	8,748 5,760 7,533 7,886 0 0 0 ct 37%	7,408 4,450 7,498 7,996 Nov	7,416 710 6,037 6,766 <b>Dec</b> 36%	106,090 45,727 80,701 100,862 Yearly Total 37%	-2% YTD Total 24,292 20,032 10,245 23,004 23,935 -1% 4% YTD Total 37%
n 2020, Ka SELF-CHE 2019 2020 2021 2022 2023 2019-23 2022-23 SELF-CHE 2019 2019 2020	6% anopy accide CK CIRCUL Jan 8,068 7,929 40 7,333 8,504 5% 16% 5% 16% CK AS % OF Jan 34% 35%	-2% ntally allowed ATION STAT Feb 7,486 8,220 3,175 7,137 6,562 -12% -8% FTRADITION Feb 32% 36%	-12% access to ISTICS FC Mar 8,738 3,883 7,030 8,534 8,869 1% 4% IAL CIRCU Mar 35% 36%	DR WHITEF           Apr           8,490           1           7,005           8,421           JLATION           Apr           37%           0%	ISH BAY I           May           7,765           1           7,181           8,146           May           34%           0%	-IBRARY Jun 11,167 1,596 8,464 9,692 	Jul 11,922 3,587 9,851 10,133 Jul 41% 23%	Aug 10,658 4,104 8,974 10,466 40% 40% 26%	8,224 5,486 7,913 8,352 <b>Sep</b> 37% 29%	8,748 5,760 7,533 7,886 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	7,408 4,450 7,498 7,996 <b>Nov</b> 36% 26%	7,416 710 6,037 6,766 <b>Dec</b> 36% 5%	106,090 45,727 80,701 100,862 Yearly Total 37% 27%	-2% YTD Total 24,292 20,032 10,245 23,004 23,935 -1% 4% YTD Total 37% 36%
n 2020, Ka SELF-CHE 2019 2020 2021 2022 2023 2019-23 2022-23 SELF-CHE 2019	6% anopy accide CK CIRCUL Jan 8,068 7,929 40 7,333 8,504 5% 16% CK AS % OF Jan 34%	-2% ntally allowed ATION STAT Feb 7,486 8,220 3,175 7,137 6,562 -12% -8% FTRADITION Feb 32%	-12% access to ISTICS FC Mar 8,738 3,883 7,030 8,534 8,869 1% 4% IAL CIRCU Mar 35%	DR WHITEF Apr 8,490 1 7,005 8,421 JLATION Apr 37%	ISH BAY I           May           7,765           1           7,181           8,146           May           May           34%	LIBRARY Jun 11,167 1,596 8,464 9,692 9,692 Jun 40%	Jul 11,922 3,587 9,851 10,133 	Aug 10,658 4,104 8,974 10,466 	8,224 5,486 7,913 8,352 <b>Sep</b> 37%	8,748 5,760 7,533 7,886 0 0 0 ct 37%	7,408 4,450 7,498 7,996 Nov	7,416 710 6,037 6,766 <b>Dec</b> 36%	106,090 45,727 80,701 100,862 Yearly Total 37%	-2% YTD Total 24,292 20,032 10,245 23,004 23,935 -1% 4%

STAFF-CH	IECK CIRC	ULATION STA	ATISTICS I	OR WHIT	EFISH BAY	LIBRARY								
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2019	15,720	15,569	16,478	14,597	15,017	16,487	17,243	15,921	13,891	14,911	13,421	13,225	182,480	47,767
2020	14,912	14,335	6,907	820	2,665	9,667	12,188	11,689	13,312	13,928	12,973	12,996	126,392	36,154
2021	13,225	12,927	14,517	12,826	11,764	13,527	13,655	13,665	11,538	11,405	11,277	11,092	151,418	40,669
2022	12,577	11,410	11,917	11,689	10,851	12,003	11,804	12,047	9,312	10,532	11,118	10,312	135,572	35,904
2023	12,612	13,104	13,193											38,909
2019-23	-20%	-16%	-20%											-19%
2022-23	0%	15%	11%											8%
<b>MOBILE A</b>	<b>APP CIRC</b>													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2022	0	0	0	0	0	7	1	56	27	33	19	3	146	0
2023	20	22	39											81
LOCKER (	CIRC													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2023	3		424											635
WIRELESS	S (Clients p	er Day)												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2019	4,162	3,802	4,505	4,766		4,740	4,882	4,747	4,787	5,694	4,630	4,561	56,105	12,469
2020	5,216	, í		eraki offline		,	1,519	1,860	1,950	2,108	1,710	1,215	15,578	5,216
2021	1,465	1,552	2,092	2,242	2,385	2,609	2,898	2,824	3,175	3,532	3,423	3,069	31,266	5,109
2022	2,892	2,729	3,165	3,439	3,824	3,699	3,495	3,732	3,712	4,532	4,109	3,406	42,734	8,786
2023	4,801	4,102	4,248											13,151
2019-23	15%	8%	-6%											5%
2022-23	66%	50%	34%											50%
PC USER	SESSIONS	- # OF ADUL	T SESSIO	NS										
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	YTD Total
2019	1,188	1,241	1,404	1,410	1,739	1,570	1,716	1,619	1,721	1,788	Lost in ser	ver transitio	15,396	3,833
2020	1,838	1,783	836	Closed	Closed	10	27	42	57	68	3	0	4,664	4,457
2021	0	21	56	60	72	76	84	67	60	69	85	71	721	77
2022	72	125	375	420	447	457								572
2023	1,317	1,277	1,331											3,925
2019-23	11%	3%	-5%											2%
2022-23	1729%	922%	255%											586%
PC USER	SESSIONS	- # OF KIDS												
Year	Jan	Feb	Mar	Apr	Мау	Jun	Jul	Aug	Sep	Oct	Νον	Dec	Yearly Total	YTD Total
2019	615	662	794		609	758	1,038	1,174	747	878	Lost in ser	ver transitie	8,009	2,071
2020	964	823	291	Closed	Closed	1	0	0	1	1	3	0	2,084	2,078
2021	0	0	0	1	1	1	0	1	0	0	0	0	4	0
2022	0	0	36	75	120	146								26
2022	333	381	699		120	140								36 1,413
2023	-46%	-42%	-12%											-32%
2019-23	-40 % n/a	n/a	1842%											3825%
2022-23	1/8	n/a	1042%	1										3023%

DOOR CO	OUNT PER M	IONTH	2020 Doo	r Counter (	Quit Worki	ng. Didn't	replace un	til 2021.						
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	
2019	15,345	14,237	16,934	15,794	16,213	17,811	18,751	16,902	14,390	16,125	14,852	13,734	191,088	46,516
2020	15,473												15,473	15,473
2021	0	5,000	9,144	8,529	8,755	9,558	10,419	9,667	8,530	8,729	8,997	7,576	94,904	14,144
2022	8,200	8,328	9,303	9,797	9,985	10,826	11,097	13,076	10,427	11,157	12,672	8,442	123,310	25,831
2023	11,930	11,497	12,135											35,562
2019-23	-22%	-19%	-28%											-24%
2022-23	45%	38%	30%											38%
DOOR CO	DUNT PER D	AY	2020 Dooi	r Counter (	Quit Worki	ng. Didn't	replace un	til 2021.						
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total	
2019	495	508	546	526	523	685	694	650	480	520	495	443	543	1,550
2020	499													n/a
2021	0	192	352	328	337	368	386	372	305	282	321	281	294	544
2022	283	297	300	350	344	416	444	484	372	360	453	338	368	880
2023	398	411	391											1,200
2019-23	-20%	-19%	-28%											-23%
			30%											36%