LIBRARY BOARD MEETING TUESDAY February 22, 2022, 6:30 pm

Join via computer, tablet or smartphone at Zoom.us or by clicking the link.



https://us02web.zoom.us/j/82878944071?pwd=OVRrUXdiS0YvYWNiejJ3V2llankrQT09
Join via phone: +1 312 626 6799; you will hear the meeting but not be able to see visual presentation.
Meeting ID: 828 7894 4071; Passcode: 67471454

Board of Trustees	Attended
Name, Position Title, Year Board Term Expires	
Jennifer Livingston, President, 2024	
Sarah Leinweber, Vice President, 2023	
Will Demet, Village Board Representative, n/a	
Ellie Gettinger, Member, 2022	
Claire Flannery, Member, 2023	
Sandy Saltzstein, School District Representative, 2023	
Erin Jelenchick, Member, 2024	
Staff	
Nyama Reed, Library Director	

Time	Item	Action Desired	1st	2nd	Pass
	CALL TO ORDER				
6:30	Statement of Public Notice	n/a			
6:30-6:31	2. Public Comment – limit to five minutes; the Board cannot discuss or act on any issue that is not duly noticed on the agenda.	n/a			
	TOPICS REQUIRING DISCUSSION & APPROVAL				
6:31-6:33	3. Minutes of Jan 25, 2022 meeting (JL)	Motion			
6:33-6:45	4. Finance Report Through Feb 18, 2022 (NYR)	Motion			
6:45-7:10	5. Cleaning Contract (NYR)	Motion			
7:10-7:20	6. Annual Report to DPI (NYR)	Motion			
	TOPICS REQUIRING DISCUSSION ONLY				
7:20-7:40	7. Starting Wages - Update (NYR)				
7:40-8:00	8. Informational Items (NYR)	Discuss			
	ADJOURNMENT	Motion			

IMPORTANT DATES

Mar 7 & 21, Monday, 6:00 pm - Village of WFB Board of Trustees Mar 16, Wednesday, 6:30 pm - Friends of the Library Board of Directors

Mar 22, Tuesday, 6:30 pm - Library Board of Trustees

LIBRARY BOARD MEETING Minutes of January 25, 2022, 6:30 pm Pending at February 22, 2022 Meeting Location Zoom



Board of Trustees	Attended
Name, Position Title, Year Board Term Expires	
Jennifer Livingston, President, 2024	X
Sarah Leinweber, Vice President, 2023	X
Will Demet, Village Board Representative, n/a	absent
Ellie Gettinger, Member, 2022	X
Claire Flannery, Member, 2023	X
Sandy Saltzstein, School District Representative,	X
2023	
Erin Jelenchick, Member, 2024	X
Staff	
Nyama Reed, Library Director	X

Item	Action Desired	1st	2nd	Pass
CALL TO ORDER 6:32 pm				
Statement of Public Notice	n/a			
2. Public Comment – limit to five minutes; the Board cannot discuss or act on any issue that is not duly noticed on the agenda.	n/a			
TOPICS REQUIRING DISCUSSION & APPROVAL				
3. Minutes of November 30, 2021 meeting	Motion	Saltzstein	Jelenchick	Unanimous
Motion to approve minutes as presented.				
4. Finance Report Thru November 28, 2021	Motion	Flannery	Jelenchick	Unanimous
Motion to approve finance report as presented.				
5. Creation of Anniversary Committee	Motion	Gettinger	Saltzstein	Unanimous
Trustees Leinweber and Gettinger volunteered to be Committee.	Library Boai	rd representat	ives on the An	niversary

Motion to approve creation of an Anniversary Committee to:

- 1. Remain in effect for 2022
- 2. Plan events in 2022
- 3. Include members of the Library Board, Friends Board, Foundation Board, staff, and the community
- 4. With monthly updates provided at WFBPL Board meetings

6. 2022 WFBPL Board of Trustees Meeting Dates | Motion | Leinweber | Flannery | Unanimous

Motion to approve meetings dates as amended from usual rotation.

All Tuesdays at 6:30pm

7. Closed Session	Motion	n/a	n/a	Unanimous						
Roll Call In; Roll Call Out										
8. Library Director's Annual Review	Motion	Gettinger	Leinweber	Unanimous						
Director Reed received a satisfactory review. Public discussion included mention of positive relationship with staff and strong leadership during COVID. Recommendations for 2022 include working more desk shifts to stay in tune with library functioning; contacting Greater Milwaukee Foundation asap to ask for recommendation for fundraising professional Motion to:										
1) Forward evaluation, as discussed, to Village Mana	ger Paul Bo	ening, Ellie, S	arah,							
Roll call to return to closed session to discuss merit bonus. Roll Call In; Roll Call Out. Motion to approve \$1,000 merit bonus to Director Reed for meritorious work in 2021. Forward to Village Manager Paul Boening. (Gettinger, Saltzstein, Unanimous)										
TOPICS REQUIRING DISCUSSION ONLY										
9. Library Board Terms	Discuss									
Trustee Gettinger agreed to serve another 3-year term. Library Board President Livingston will forward to Village Board President Buckley and Village Manager Boening. Discussion of Library Board Bylaws indicating the need to elect a new Vice President in June 2022, as Trustee Leinweber has surpassed the listed term limits.										
10. Starting Wages	Discuss									
Current wages for WFPL shelvers, circulation assistants, and reference assistants are significantly below market rate. Library Board instructed Director Reed to: 1) Assess budget impact of raising wages 2) Talk with Village administration about the process for raising wages 11. Informational Items Discuss										
Discussion of Department Reports as presented.	DISCUSS									

Motion

Saltzstein

Leinweber

Unanimous

ADJOURNMENT 7:59 pm

REVENUE AND EXPENDITURE REPORT FOR WHITEFISH BAY PUBLIC LIRBARY

Fund 13 - Library Sp	ecial Revenue Fund:	2021	END BALANCE	2022	YTD BALANCE	AVAILABLE		
,	DESCRIPTION	BUDGET	12/31/2021	ORIGINAL	2/18/2022	BALANCE	% BDGT	
				% YTD:	Above Target:	On Target:10-	Under	
				15%	20%+	19%	Target:9%-	
13-00000-41100	PROPERTY TAXES	700,833	700,833	716,744	-	716,744	0%	Loads after Audit
Taxes		700,833	700,833	716,744	=	716,744	0%	
Intergovernmental Re								0.1
13-00000-43793	Library MCFLS RB Pa	58,518	58,754	30,949	-	30,949	0%	Ok
Intergovernmental Re	evenue	58,518	58,754	30,949	-	30,949	0%	
	Oat Davis	750.054	750 507	747.000		7.47.000	00/	Ok
	Set Revenue	759,351	759,587 236	747,693	-	747,693	0%	Ok
Fines, Fees, Penaltie			230					
Tilles, Fees, Ferland								4th Qtr MCFLS
13-00000-45209	LIBRARY FINES	20,000	20,513	20,000	3,780	16,220	19%	Check
13-00000-45210	Library Replacement	800	155	50	12	38	24%	000
13-00000-45224	LIBRARY DAMAGE	2,500	1,045	1,000	42	958	4%	Will investigate
Fines, Fees, Penaltie		23,300	21,713	21,050	3,834	17,216	18%	
		•	(1,587)					
Public Charges for S								
13-00000-46712	LIBRARY ROOM RE	4,000	225	1,000	246	754	25%	Great
13-00000-46713	LIBRARY COPY AND	4,000	2,419	2,000	474	1,526	24%	Great
13-00000-46714	LIBRARY DVD RENT	2,500	-	-	81	(81)		Recode
Public Charges for S	ervices	10,500	2,644	3,000	801	2,199	27%	
			(7,856)					
Miscellaneous Rever	nue							
40,0000,40504	LIBBABY BONATION	0.000	0.404	0.000	0.005	(005)	44404	End of year OB
13-00000-48501	LIBRARY DONATION	2,000	3,494	2,000	2,225	(225)	111%	Campaign
13-00000-48901	MISC REV	2 000	616	2,000	- 2.225	(225)	1110/	
Miscellaneous Rever	lue	2,000	4,110 2,110	2,000	2,225	(225)	111%	
			2,110					
13-00000-48504	Restricted Donation -	_	(1,153)	_	-	-		
13-00000-49600	BALANCE ADJUSTI	_	(1,100)	28,599	-	-	0%	Ok
Unclassified	<i>D/ (L)</i> ((102) (2000) (-	(1,153)	28,599	_	-	0%	
			(,,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
	Variable Revenue	35,800	27,315	54,649	6,859	19,191	13%	Great
			(8,485)					
TOTAL REVENUES	All Revenue	795,151	786,902	802,342	6,859	795,483	1%	
			(8,249)					
Fund 13 - Library Spe		2021	END BALANCE		YTD BALANCE	AVAILABLE		
	DESCRIPTION	BUDGET	12/31/2021	ORIGINAL	2/18/2022	BALANCE	% BDGT	
				% YTD:	Above Target:	On Target:10-	Under	
				15%	20%+	19%	Target:9%-	
Dept 93000 - LIBRAF		400.005	45.55	100.001		105 105	400:	
13-93000-50100	Salaries	469,895	451,529	480,661	55,541	425,120	12%	
13-93000-50150	FICA Tax	35,947	34,356	36,771	4,175	32,596	11%	
13-93000-50160 13-93000-50161	Health/Dental Insurar Health Insurance Dec	41,140 1,075	41,834 270	44,777 1,290	3,763 60	41,014 1,230	8% 5%	
13-93000-50161	Retirement Contributi	21,920	22,602	21,957	2,635	19,322	12%	
13-93000-50170	Group Life Insurance	612	773	828	2,635	691	17%	
Total Dept 93000 - L		612	- 113	828	-	828	0%	
. otal Dopt 00000 - L	DIVINI OALANIEO	571,201	551,365	587,112	66,313	520,799	11%	
		0.1,201	19,836	557,112	30,010	320,100	1170	
Dept 93200 - LIBRAF	RY ADM EXP		2,220					
13-93200-50190	Training/Meetings/Tra	2,450	5,547	4,500	200	4,300	4%	
13-93200-50191	Membership Dues	980	1,156	980	363	617	37%	Ok
13-93200-50194	Personnel Related Ex	735	485	735	225	510	31%	Ok
13-93200-50200	Professional/consultir	-	3,915	-	=	-		
13-93200-50220	Attorney Contract	-	6,336	-	-	-		
13-93200-50250	Utilities	42,140	41,349	42,140	5,251	36,889	12%	
13-93200-50251	Telephone/Internet	9,800	6,297	8,000	433	7,567	5%	
13-93200-50300	Office Supplies	2,548	2,046	2,000	286	1,714	14%	
13-93200-50301	Printing/Publishing/Co	1,470	590	1,470	-	1,470	0%	
13-93200-50302	Postage	196	15	200	-	200	0%	

REVENUE AND EXPENDITURE REPORT FOR WHITEFISH BAY PUBLIC LIRBARY

Fund 13 - Library Spe	cial Revenue Fund:	2021	END BALANCE	2022	YTD BALANCE	AVAILABLE		
	DESCRIPTION	BUDGET	12/31/2021	ORIGINAL	2/18/2022	BALANCE	% BDGT	
				% YTD:	Above Target:	On Target:10-	Under	
				15%	20%+	19%	Target:9%-	
13-93200-50303	Covid Supplies	=	1,004	-	303	(303)		
13-93200-50360	Building Maintenance	9,800	6,167	9,800	375	9,425	4%	
13-93200-50760	Sales Tax	490	118	200	29	171	15%	
Total Dept 93200 - LI	BRARY ADM EXP	72,630	75,024	70,025	52,075	62,560	74%	
			(2,394)					
Dept 93300 - LIBRAR	Y EQUIPMENT							
	IT Support Contract S	13,471	15,388	17,000	538	16,462	3%	
13-93300-50311	Copier Maintenance/F	2,940	2,537	2,500	133	2,367	5%	
13-93300-50312	Material Processing/F	3,920	2,173	3,000	1,943	1,057	65%	RFID Tags
13-93300-50350	Maintenance Service	24,500	27,088	27,000	4,512	22,488	17%	
13-93300-50351	Custodial Supplies	2,940	1,465	2,000	243	1,757	12%	
13-93300-50400	MCFLS Supplies	1,470	2,117	1,470	-	1,470	0%	
Total Dept 93300 - LI	BRARY EQUIPMENT	49,241	50,768	52,970	7,368	45,602	14%	
			(1,527)					
Dept 93400 - LIBR PF	ROG/SERVICES							
13-93400-50401	MCFLS Membership	22,000	21,716	22,235	20,915	1,320	94%	Ok
13-93400-50402	Programs - Adult	700	119	-	-	-		
13-93400-50403	Programs - Children	700	38	-	-	-		
13-93400-50415	Programs - Young Ad	700	-	-	-	-		
Total Dept 93400 - LI	BR PROG/SERVICES	24,100	21,873	22,235	20,915	1,320	94%	
13-93500-50413			2,227					
Dept 93500 - LIBRAR	Library Collection Mar	80,000	79,816	70,000	15,784	54,216		
13-93500-50410	Adult Movie Collection	-	-	-	410	-		
	Fund 22	31,000	26,448	31,000	-	31,000		
	Total	111,000	106,264	101,000	16,194	84,806	16%	
Total Dept 93500 - LI	BRARY COLLECTION	80,000	79,816	70,000	16,194	54,216		
-			184					
TOTAL EXPENDITUR	RES	797,172	778,846	802,342	23,317	779,025	3%	
			18,326					
Fund 13 - Library Spe	cial Revenue Fund:							
TOTAL REVENUES		795,151	786,902	802,342	6,859	795,483	1%	
TOTAL EXPENDITUR	RES	797,172	778,846	802,342	118,256	684,086	15%	
NET OF REVENUES	& EXPENDITURES	(2,021)	8,056	-				
BEG. FUND BALANC	E	65,416	65,416	73,472				
END FUND BALANC	E		73,472	73,472				
Fund 22 - Library Exp	ansion Fund	2,021	END BALANCE	2022	YTD BALANCE	AVAILABLE		
		BUDGET	12/31/2021	ORIGINAL	2/18/2022	BALANCE		
TOTAL REVENUES			150					
TOTAL EXPENDITUR	RES	31,000	26,448	31,000	15			
NET OF REVENUES			(26,298)					
BEG. FUND BALANC		159,163	159,163	132,865		(25,000)	(31,000)	
END FUND BALANC	E		132,865		ted \$25k to Founda	107,865	76,865	

From: Nyama Y. Reed, Library Director Date: February 22, 2022 Meeting

Re: Cleaning Contract



WFB Library Mission Statement

The Whitefish Bay Public Library, as a cornerstone of the community, is dedicated to connecting all people, inspiring a love of learning and providing access to ideas, information and resources.

Background

WFBPL has contracted with the same company for cleaning services since 2018. Consistent quality has been an issue during that time, with multiple new crews and repeated retraining. Quality has suffered significantly in the last year, to the point that Director Reed gave notice of termination of the contract.

Clean Source LLC was highly recommended by two neighboring library directors; "We have been using Clean Source for years and this is truly the cleanest library I've seen." Director Reed obtained a quote from Clean Source.

Analysis

WFBPL's current contract totals \$27,000 per year for cleaning every day we are open. Clean Source's quote totals \$32,550; \$5,550 more than budgeted for 2022. Since the earliest the transition could be made would be March or April, estimated 2022 overage would be \$4,163-\$4,625.

Given the conservative budget in place for 2022, it is uncertain whether WFBPL could absorb that increase from current operating budget. Rather, approved use of Fund 13 Fund Balance would be needed to move forward with changing cleaning companies.

Fund 13 Fund Balance started 2022 with \$73,472. The approved operating budget includes use of \$28,599, leaving a planned ending balance of \$44,783. If the cleaning contract exceeds budget by \$4,625, Fund Balance would potentially end 2022 at \$40,248.

In 2015, Fund Balance was approximately \$63,000 and the RFID conversion project was approved from Fund Balance. From 2016-2020, Fund Balance has ranged from approximately \$42,000-\$49,000. During COVID, Fund Balance has risen to \$73,472.

If Fund Balance is used to cover an overage in the cleaning contract for the remainder of 2022, the full cost will be included in the 2023 Library budget submitted to the Village.

Recommendation

It is recommended the WFBPL Board of Trustees approve usage of Fund 13 Fund Balance to cover the difference in the budgeted cleaning contract and the new quoted contract for Clean Source, LLC.

From: Nyama Y. Reed, Library Director

Date: February 22, 2022 Meeting Re: Starting Wages - Update



WFB Library Mission Statement

The Whitefish Bay Public Library, as a cornerstone of the community, is dedicated to connecting all people, inspiring a love of learning and providing access to ideas, information and resources.

Background

At the January 25, 2022 Library Board meeting the Board of Trustees instructed Director Reed to:

- 1) Investigate budget impacts of increasing wages
- 2) Discuss funding of increased wages with Village Manager Boening

Discussion

As discussed at the January 25 meeting, WFBPL currently has the lowest starting and actual wages of the four north shore area libraries, often within all of MCFLS.

Avg of 4 NS Area Libraries	Shelver	Circ Asst	Intern/ Ref Asst (BA)	Librarian (MLIS)	Head of Circ Services (BA)	Head of Adult Services (MLIS)	Head of Youth Services (MLIS)	Director (MLIS)
Avg Low	8.82	12.19	15.93	21.80	23.26	25.96	26.22	35.14
Avg High	10.07	14.03	17.32	26.68	26.73	27.97	28.23	41.14
WB Low %	82%	86%	91%	92%	103%	104%	103%	118%
WB High %	94%	90%	89%	103%	89%	97%	96%	101%
Suggested	9.00	14.00	16.00	21.00	n/a	n/a	n/a	n/a

If all current employees were adjusted as suggested in the table above, additional wage costs would total approximately \$22,000. 2022 approved wages are \$480,661.

Director Reed discussed the potential to include a wage increase in the 2023 budget cycle with Village Manager Boening, who expressed that based on the data presented it is a viable option.

Next Steps

- 1) As the 2023 budget cycle process draws near, discuss with Village administration the best process for:
 - a. Approving wages increases effective 1/1/2023 for staff
 - b. Including increased wages in 2023 budget cycle.

From: Nyama Y. Reed, Library Director Date: February 22, 2022 Meeting

Re: Annual Report to DPI



WFB Library Mission Statement

The Whitefish Bay Public Library, as a cornerstone of the community, is dedicated to connecting all people, inspiring a love of learning and providing access to ideas, information and resources.

Background

Each year public libraries submit an annual report to WI's Department of Public Instruction. The Board approved and signed report is to be sent to MCFLS by March 1. However, the online system is experiencing glitches which is interfering with the ability to complete the report properly.

In the hopes of submitting a signed report by March 1, MCFLS suggested libraries ask their Boards to approve allowing the President to sign the annual report as soon as it is finalized. Director Reed would then present the report at the next Library Board meeting. If the Board requests any revisions, we can submit a revised report.

Recommendation

It is recommended the WFBPL Board of Trustees approve President Livingston, or Vice President Leinweber in President Livingston's absence, to sign the 2021 Annual Report to DPI once it is finalized.

From: Nyama Y. Reed, Library Director

Date: February, 2022 Meeting Re: Department Reports s



Director (Reed)

- 1. Building Regular maintenance is occurring per schedule.
- 2. Village Discussion of potential uses of ARPA funds is ensuing.
- 3. Friends Friends will discuss an approve 2022 allocation to WFPL at the March 16 meeting.
- 4. LDAC/MCFLS
 - a. Annual Reports for each library are being completed. However, the online system is experiencing glitches that makes it difficult to accurately complete the reports.
 - b. MCFLS is investigating the possibility of working with multiple libraries to obtain a joint copier bid. WFBPL asked to be included in this process, rather than pursuing our own quote.
- 5. Community Outreach Finalizing details with Bay Bridge and League of Women Voters to host an online candidate forum for Village Board and School Board candidates.
- 6. Foundation
 - a. Finalized wording of Greater Milwaukee Fund agreement
 - b. Trustee Flannery and Director Reed meet via zoom with fundraising consultants. We are awaiting a proposal for a feasibility study and campaign costs.
 - c. Director Reed is developing draft wording to post for volunteers to:
 - i. Fill open Board position
 - ii. Start developing list of supporters for future campaign
- 7. Anniversary Committee
 - a. Committee Members so far:
 - i. Foundation Board Director Jill Fink
 - ii. Library Board Trustees Ellie Gettinger and Sarah Leinweber
 - iii. Friends of the Library representative is TBD. Director Reed will reach out to the recommended member this week.
 - b. Next steps
 - i. Ask staff if they are interested in working on the committee
 - ii. Generate recommendations for a couple community members
 - iii. Friends of WFBPL indicated interest in funding anniversary event(s).
- 8. COVID
 - As of Friday 2/18, WFB's Burden was 260 and NS Total Burden is 264, plus the MKE CO COVID Dashboard's Key Indicators are now 2 green and 2 yellow.
 - b. The Library Leadership Team settled on removing the mask requirement once Burden is below:
 - i. Patrons: 500 for WFB and NS Total
 - ii. Staff: 250 for WFB and NS Total
 - c. This new guideline aligns well with patterns since vaccinations became available last year. We will use this metric to re-implement mask requirements when/if numbers surge again.

Adult Services (Lenski)

Take and Makes

Adult Services will be doing Take and Makes for the winter months. In January we put together kits to make DIY coasters. We handed out a total of 50 kits.

Collection Development

Since we've started a new calendar year, we began another weeding project. Weeding refers to discarding older titles in the collection to make room for new items. We use a number of qualifiers when deciding what to discard. Some things we take into consideration when weeding is: last time item checked out, age of book, and condition. We've started weeding in the adult nonfiction collection.

Winter Reading Program

For the second year in a row the library is hosting a winter reading program for all ages (including adults) that runs from January 3 – February 28. For every 2 hours that patrons read, they earn a ticket (up to 24 hours). If they write reviews for the books read, they earn additional tickets. Tickets can also be earned for completing some tasks, such as following the library on social media. Tickets can be used to enter into a drawing for a gift card from some area businesses.

Circulation Services (Hoge)

Staffing

Our two new shelvers have been trained and are working their regular schedules.

Technology

We received a grant through the ECF (Emergency Connectivity Fund) for 5 laptops that will be available for patrons to check out for a 7-day loan period. ECF will provide \$400/laptop and the rest of the cost will be covered in our Technology Budget for 2022. We are working with MCFLS to update the grant request with this year's new laptop model available through our vendor relationship with Dell.

MCFLS has received shipment of 5 Dell Workstations we recently purchased. Our MCFLS Network Administrator is configuring these at the MCFLS offices and then he will be on-site to install 4 of these in the Adult Services wing. The 5th workstation will either be added as an additional public computer in Adult Services or it will replace the older HP workstation currently being used on the Youth Services side for homework printing.

We recently purchased an external DVD drive which patrons can check out for in-library use with one of our laptops or their own personal laptop.

MultiFactor Authentication for Outlook Email Access

The staff at the library access our work email on the Village of Whitefish Bay server using remote access. The Village is moving to Multi-Factor Authentication using a mobile app called Duo when any village staff (including library staff) access the server remotely. This goes in to effect Tuesday, February 22nd.

Library staff with village email accounts will need to have their mobile device with them in order to sign in to their library email at work or at home. I have been using Duo since early February as a part of the pilot, and have found it to be easy to use.

ILS Task Force Committee

The ILS Task Force determined that we would not continue to consider Carl X (The Library Corp) and Polaris (Innovative) due to large gaps in functionality in key areas.

We are continuing to investigate Sirsi Dynix's Symphony/BlueCloud and hope to set up virtual or onsite meetings with staff at Kenosha Public Library who use Symphony/BlueCloud as their ILS.

Mobile App Review Committee

I am participating on the MCFLS Mobile App Review Committee that is looking for a replacement for our current library system mobile app from Communico. We've had the Communico app since 2019, but have found that it has a number of functionality deficits that the vendor is not willing to fix for us. I'll be assisting

MCFLS staff by reviewing other options that they have already vetted along with testing the app chosen on my own device during implementation.

Youth Services (Kiekhaefer)

February & March Programming

We set a new non-summer record with our Valentine's Day themed Take and Make, giving out 137 kits (and going through 75 in less than an hour during the morning pick-up.) We are offering two more Take and Makes in February and March.

Zoom storytimes are continuing to be a draw on Monday mornings and I still have parents and caregivers thanking me for the Facebook storytimes. Those will continue into spring.

We introduced a new program in February and I'm hopeful it will fill a need for a lot of families in our community. Taylor is going to be running an evening Zoom storytime every other Tuesday. We've long had patrons ask for evening storytimes (pre-pandemic) especially parents who worked outside of the home, and we've never had a great turnout when we tried in person storytimes. Doing this on Zoom allows parents to attend a storytime without needing to pack up their kids, go to the library and then hurry home to get the kids started on their bedtime routine. With this new program, they still get an interactive storytime from the comfort of their own home. The first meeting had good attendance, and we'll continue to promote it.

Collection Development and Book Displays

Taylor is continuing to weed the biographies. She also created a book display for Black History Month.

Services Update

After removing the toys from the children's area in March 2020, we are slowly but surely returning them to the area. We added puzzles back to the area mid-February and we'll continue to monitor how this goes, with the goal of bringing back more toys.

WHITEFISH BAY PUBLIC LIBRARY

STATISTICS

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TOTAL CIR	CULATION	STATISTIC	S : PHYSIC	CAL + DIGIT	AL CIRCUL	ATION							
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total
2019	26,157	25,032	27,691	25,447	25,072	29,976	31,686	29,097	24,573	26,165	23,270	23,040	
2020	25,549	25,190	14,532	6,060	7,863	15,552	20,299	20,078	22,432	23,366	21,281	17,571	219,773
2021	17,605	19,988	25,455	23,669	22,465	25,495	27,170	26,371	22,763	22,113	22,032	20,686	275,812
2022	23,790								·			<u> </u>	
2020-21	-31%	-21%	75%	291%	186%	64%	34%	31%	1%	-5%	4%	18%	25%
2021-22	35%												
PHYSICAL	CIRCULAT	ION											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total
2019	23,788	23,055	25,216	23,087	22,782	27,654	29,165	26,579	22,115	23,659	20,829	20,641	288,570
2020	22,841	22,555	10,790	821	2,666	11,263	15,775	15,793	18,798	19,688	17,423	13,706	172,119
2021	13,265	16,102	21,547	19,831	18,945	21,991	23,506	22,639	19,451	18,938	18,775	17,129	232,119
2022	19,910												
2020-21	-42%	-29%	100%	2315%	611%	95%	49%	43%	3%	-4%	8%	25%	35%
2021-22	50%												
DIGITAL CI	IRCULATIO	N	Libby	Hoopla	RBDigital	Kanopy							
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total
2019	2,369		2,475	2,360	2,290	2,322	2,521	2,518	2,458	2,506	2,441	2,399	28,636
2020	2,708	2,635	3,742	5,239	5,197	4,289	4,524	4,285	3,634	3,678	3,858	3,865	47,654
2021	4,340	3,886	3,908	3,838	3,520	3,504	3,664	3,732	3,312	3,175	3,257	3,557	43,693
2022	3,880											'	
2020-21	60%	47%	4%	-27%	-32%	-18%	-19%	-13%	-9%	-14%	-16%	-8%	-8%
2021-22	-11%												
DIGITAL CI	IRCULATIO	N AS % OF	TRADITION	NAL CIRCU	LATION (Lil	bby, RB, Ho	opla)						
	Jan		Mar	Apr			Jul	Aug	Sep	Oct	Nov	Dec	Yearly Avg
2019	10.0%	8.6%			10.1%		8.6%	9.5%	11.1%	10.6%	11.7%	11.6%	
2020	11.9%		34.7%	638.1%	194.9%	38.1%	28.7%	27.1%	19.3%	18.7%	22.1%	28.2%	27.7%
2021	32.7%	24.1%	18.1%	19.4%	18.6%	15.9%	15.6%	16.5%	17.0%	16.8%	17.3%	20.8%	18.8%
2022	19.5%											l	
2021-22	-40%												
LIBBY (For													
	Jan		Mar	Apr		Jun	Jul	Aug	Sep	Oct	Nov		Yearly Total
2019	, , , , , , , , , , , , , , , , , , ,		1,665				1,914	1,862	1,797	1,757	1,688	1,791	20,447
2020	1,965		2,505				3,031	2,943	2437	2,423	2,569	2,604	
2021	2,703		3,042	2,904	2,703	2,663	2,676	2,612	2,382	2,365	2,429	2,670	31,695
2022	3,000												
2020-21			21%	-12%	-16%	-8%	-12%	-11%	-2%	-2%	-5%	3%	0%
2021-22													
HOOPLA (F													
	Jan			Apr		Jun	Jul		Sep	Oct			Yearly Total
2019									227	262	255		3,004
2020							403		342	275			
2021	616		377	329	335	305	318	383	287	278	309	351	4,241
2022	347		0001	=0°'	=0°'	076	0.161	1001	1001	151	2004	1.101	4 50 0
2020-21	122%		-22%	-56%	-52%	-27%	-21%	13%	-16%	1%	-26%	11%	-15%
2021-22	-44%			1	1							i	

WHITEFISH BAY PUBLIC LIBRARY

STATISTICS

RB DIGITA	L (Magazine	es)				Hoopla cut	from 6 to 4 o	checkouts pe	er person pe	er month			
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total
2019	410	378	487	497	393	420	358	452	434	487	498	371	5,185
2020	354	428	455	795	773	576	667	604	618	720	593	594	7,177
2021	616	609	181	280	218	252	263	237	235	211	219	261	3,582
2022	275												
2020-21	74%	42%	-60%	-65%	-72%	-56%	-61%	-61%	-62%	-71%	-63%	-56%	-50%
2021-22	-55%												
KANOPY (I	PLAYS)					Hoopla cut	from 6 to 4 of	checkouts pe	er person pe	er month			
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Yearly Total
2020	112	105	298	390	505	407	423	399	237	260	280	351	3,767
2021	405	378	308	325	264	284	407	500	408	321	300	275	4,175
2022	258		·										
2021-22	S												